



Employee Complaint Handling

(f/m/d/human/no cyborgs)

- 🕒 Full-time
- 📍 Flintbek
- 📅 Starting now

What you can expect.

Your Tasks:

- ⚡ Processing and handling of complaints.
- ⚡ Testing returned batteries for functionality.
- ⚡ Providing technical support for our productsy.
- ⚡ Customer consultation and sales support during peak times in-store.
- ⚡ IT-based tasks such as email communication, correspondence, CRM (using templates), and merchandise management systems.

What we expect.

Your Skills:

- ⚡ Confident handling of technical devices, e.g. chargers.
- ⚡ Strong service orientation and friendly demeanor.
- ⚡ High level of quality awareness, accuracy, and attention to detail.
- ⚡ Experience in automotive electronics is an advantage.
- ⚡ Motivated and independent working style.
- ⚡ Team player mentality – we succeed together!

Still got questions?

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